

**DEADLINE NOVEMBER 7th 2015
URGENT - FINAL NOTICE**

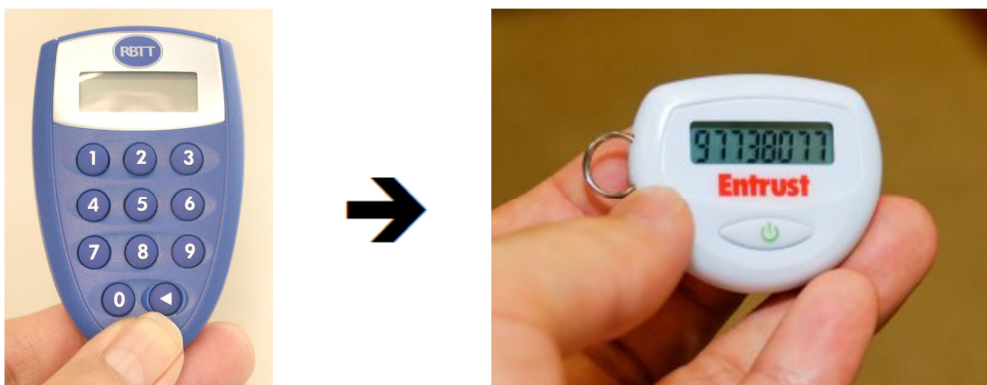
Replacements of VASCO Tokens (Blue token shown on the left)

Dear Valued Client,

Please be advised that RBC Royal Bank will be replacing your current Vasco NetBank token with a new "Entrust" token.

Effective November 7th, 2015, the old VASCO token will no longer be valid and usage will be voided.

Please consider this as a final reminder to replace your VASCO token, and please be advised that RBC Royal Bank will not be held accountable for loss of access after Nov. 7, 2015.



For a smooth transition and replacement, you will be required to:

- Contact your Relationship Manager or
- Send us a secured message via NetBank advising us of your preferred option to receive your new token.

The new token will be activated within three days after confirmation of receipt.

Regards,

NETBANK ADMINISTRATION