



RBC Royal Bank

3 July 2015

Dear valued client

Please find enclosed the Entrust Token as requested. Kindly send us a secure email via NetBank confirming receipt of this Entrust Token and indicate the serial number in the mail message. Your new RBC Token will be activated within 3 days of you confirming receipt.



Once your RBC Token has been activated and linked to your account, you will no longer be required to use your old VASCO Token. You can use the new Entrust Token in the same manner in the "Enter values" section when prompted.

For any additional information on the new Entrust Token please, **feel free to contact your Relationship Manager, or send us a secure message via Netbank.**

RBC Royal Bank takes this opportunity to thank you for banking with us and we look forward to being of continued service.

Regards,

RBC Financial (Caribbean) Limited