



IMPORTANT REMINDER for RBC Visa Credit Cardholders



Have you collected your new Chip & PIN credit card?

If you haven't already done so, please visit your home branch, as your new enhanced RBC Visa credit card is available for pick up. Activate your card once it's in your hands and start enjoying fast, convenient and secure Chip & PIN and contactless payments with your new RBC Visa credit card.

For RBC, your safety is a priority and we encourage you to adhere to the health and safety protocols when visiting the branch.

Important to know

If you are currently abroad, please provide your overseas address, so we can send your card by courier mail. Alternatively, you can authorize someone to pick up your new Chip & PIN card on your behalf.

You must visit your home branch **before January 15, 2021** to pick up and activate your new RBC Visa Chip & PIN and contactless enabled credit card. Please note that your current credit card will continue to work until **January 15, 2021, or its expiry date** (whichever comes first). After this date you will no longer be able to use your current card.

Start enjoying the benefits of enhanced security and peace of mind today!

Remember to reset any automatic payments, e.g. Netflix, to align to your new credit card number. You will also need to update any online sites where you store your credit card, e.g. Amazon, with the new credit card number.

Have questions? Please call our Advice Centre at the number on the back of your Visa credit card or visit your home branch. We are ready to assist you.