



January 31, 2018

Upcoming changes to your RBC Day to Day Banking Account Statements

We have made some changes and are excited to share them with you.

RBC is on an ongoing journey of transformation and innovation in Barbados, across the Caribbean, and around the world. As part of this journey we are seeking innovative ways and digital enhancements to better serve our clients.

We are advising you about some changes to the monthly statements of your RBC Day to Day Banking account. As part of our digital enhancement initiatives, your statements will have a new look effective February 2018:

- We are digitizing cheques: your bank account statement will now include a printed copy of the digital cheque(s) image(s)
- Due to process changes, your statements will now be printed in black and white

Current	New
Deposited physical cheques are being returned to client into monthly statement	Digital cheques images are included in the printed monthly statement
RBC Day to Day Banking account statements printed in full-color	RBC Day to Day Banking account statements printed in black & white

We are excited to share that this is the first step towards providing on-line access for RBC Day to Day Banking account statements that include cheque images in the future. Further information on this digital enhancement will be made available later this year.

If you have any questions or would like more information, please contact your account manager or visit your preferred RBC Royal Bank store/branch. You may also contact our Client Contact Centre for further information at (1-888-847-5803). We look forward to assisting you.