

Important information for uncollected Visa Debit Cards



Have you collected your new RBC Visa Debit Card?

If you haven't already done so, please collect your new RBC Royal Bank™ Visa[®] Debit Card* as soon as possible. As the government is easing lockdown restrictions, we will commence deactivation of client cards on a staggered schedule, **starting April 19, 2021**. This means that from this date you will no longer be able to access your accounts with your client card.

Important information

- Pick-up and PIN your new RBC Visa Debit Card at the branch where you last collected your current client card
- On April 6, 2021 we re-opened our **Hastings branch**. If this is the branch where you collected your current client card, your new card will be available for pick-up **there**.
- When collecting your card, **please bring two (2)** forms of current photo identification (Passport, Driver's licence or National ID card)
- If your address has changed, **please bring a document for verification** of your home address (e.g. a recent utility bill)

Collect your card today and start enjoying the benefits of enhanced security and greater convenience. Your safety is our priority and we request you to adhere to the health and safety protocols when visiting the branch.

Have questions?

For more details on the RBC Visa Debit Card, visit our website at www.rbc.com/caribbean/debit-cards. For any other questions, or if you are not sure where to collect your new RBC Visa debit card, please call our Advice Center at 1 888 847-5803.

****Not applicable to clients who already have an RBC Visa Debit Card.***