

Notice to our customers:

Insurance benefits provided by your RBC Rewards Visa Platinum or RBC Rewards Visa Business Platinum credit card qualify for coverage when you use this credit card or your RBC Rewards points to pay for your booked travel in full.

If you must submit a claim for a covered incident and you booked your travel using RBC Rewards points ONLY, a supplementary letter from RBC must be included with your claim request.

Contact your RBC Card Centre at the contact number provided on the back of your credit card. They will complete the following letter and forward to you for submission along with your claim request to the underwriter for any of the following:

- Travel Accident Insurance Claim up to \$500,000
- Medical Coverage outside your home country
- Auto Rental coverage, if applicable



RBC Royal Bank™

Visa LAC Insurance Administrator

Address

City, State

Country

[Enter today's date here]

To whom it may concern:

This letter is to certify that *Mr./Ms. [enter name here]* acquired the travel reward on *[enter date here]* which was issued from our Loyalty Programme by accumulating the points using the Visa *[enter name of Visa product here]* card issued by our bank.

Sincerely,

Karen Wharton
Regional Manager, Card Services

Royal Bank of Canada
Broad Street
Bridgetown, Barbados