

# **RBC Merchant Services**

## Take your business to the next level with RBC Merchant Services

RBC Merchant Services is a leader in the Caribbean region bringing innovative and secure payment solutions with the highest standard of service and technology to support your business needs.

As more consumers use credit and debit cards to make purchases, RBC Merchant Services can positively affect your bottom line. Grow your business and increase sales by reaching a wider customer base while protecting your business by eliminating the risk associated with collecting cash.

Our Merchant Services team is highly skilled with the expertise to help you better meet your customer needs with a fast, convenient and safe point-of-sale experience.



| Product                                  | Summary   |
|--|---|
| Wired Point-of-Sale (POS)                | RBC offers fast and secure point-of-sale (POS) payment card processing using a high speed internet and / or dial-up connection.   |
| Wireless Point-of-Sale (POS)             | RBC offers fast and secure point-of-sale (POS) payment card processing using a GPRS or Wi-Fi network connection providing the ability to accept payments anywhere on-the-go.              |
| RBC Partner Integrations                 | RBC offers the ability to integrate with industry leading inventory management software providers with various merchant configurations e.g. hotels, restaurants, multi-lane supermarkets. |
| Pay-at-the-Pump                          | RBC offers service stations the ability to accept payment directly at the Fuel Pump.  |
| RBC EZPay Mobile<br>Point-of-Sale (mPOS) | RBC offers the ability to accept payments anywhere on-the-go with our easy to use RBC EZPay device.   |
| E-commerce                               | RBC partners with leading<br>E-commerce gateway providers that<br>enable secure payment card<br>processing via the merchant website<br>and Social Media messaging<br>platforms.           |

### **Card Acceptance**

RBC processes all major payment card types.

#### **Our Service Promise**

RBC offers an industry leading client experience. Our team of experts are committed to provide the advice, tools and support you need, 24 hours a day, 7 days a week.

#### **Innovative Payment Solutions**

RBC offers the latest payment technology to meet your business needs including flexible E-commerce solutions, RBC EZPay mobile point-of-sale and Tap to Pay contactless payment acceptance.

#### **Security and Fraud Prevention**

RBC provides your business with peace of mind. Our expert fraud monitoring combined with secure payment technology including Chip and PIN payment acceptance has your business protected.

#### **Competitive Pricing and Easy Setup**

RBC offers hassle-free competitive pricing. Our expert team will provide you with personalized pricing and advice in addition to a seamless setup experience including the training you need.

#### Disclaimer

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