Important Client Notice Discontinuation of acceptance of 3rd party Standing Order Forms

Valued Clients,

Please be advised that **effective Tuesday**, **January 3**, **2023**, all standing order requests **must** be completed using **ONLY** the standard RBC Transfer Service Arrangement – Standing Order eForm.

The RBC Transfer Service Arrangement – Standing Order eForm **only must** be used for establishing or amending standing orders for 3rd Party or Beneficiary Companies and can be found on <u>RBC's website</u>.

Clients wishing to establish standing order payments for individuals are asked to make use of RBC Digital Banking (Online/Mobile Banking) options.

To enroll in Digital Banking, for further assistance or questions, please call our Client Advice Centre at **800-1RBC** (1722).

We apologize for any inconvenience.