

# Personal Banking clients

## Your card is ready for pick up!



We are replacing current debit cards with our new **RBC Royal Bank™ Visa<sup>®</sup> Debit Card**. Please make it your priority to **collect and PIN** your new **RBC Visa Debit Card** from the branch that issued your current debit card. See schedule below:

Surnames beginning with	Deactivation of current cards will begin*
A - J	September 1, 2021
K - M	November 1, 2021
N - Z	January 1, 2022

\* Please collect your card before this date to ensure you have continued access to your accounts. Deactivation of your current card will begin on a staggered schedule based on the evolving Covid situation.

### Important Information:

- ✓ Please join the line dedicated to **RBC Visa Debit Card** collection
- ✓ Bring one (1) form of current photo identification
- ✓ If your home address has changed, bring proof of your new address (e.g. a recent utility bill)
- ✓ If you reside **outside the country**, or are unable to come to the branch to collect your new card, call our Advice Centre at **800-1RBC (1722)** for next steps

Your safety is our key priority and all safety and health protocols will be adhered to while you visit the branch.

### Updated Terms and Conditions

The terms and conditions and fee structure governing this RBC Visa Debit Card in the Visa Debit Agreement, the Disclosure Statement and the Benefits Guide are available at [www.rbc.com/caribbean/debit-cards](http://www.rbc.com/caribbean/debit-cards).

