

RBC Royal Bank implements temporary branch measures in Trinidad and Tobago



RBC Royal Bank wishes to advise of temporary changes to its Trinidad and Tobago branch services in response to recent spikes in COVID-19 cases.

Starting on May 14, 2021, RBC will temporarily pause the following in-branch services for the duration of the lockdown period:

- Opening of new personal and business accounts;
- Account changes;
- Over-the-counter personal deposits – clients will be required to use the ATM network instead;
- Over-the-counter business deposits – clients will be required to use the Non-Stop Deposit (night deposit) service instead, and;
- Wire and account transfers below TTD \$100,000 – clients will be required to use RBC's online or mobile options for this service.

Clients may continue to access the branches to pick up their new RBC Visa Debit Cards.

For more complex financial needs, like purchasing a home, buying a car, or investing for future goals, clients are asked to contact the Client Advice Centre at 800-1RBC. An RBC representative will be more than happy to set up a virtual meeting to discuss what solutions might be available.

For day to day banking including most cash transactions, our online, mobile and ATM options are available 24/7. **To enroll in digital banking call us at 800-1RBC or find us online at [rbc.com/caribbean](https://www.rbc.com/caribbean).**

RBC has implemented numerous measures within its branches to keep employees and clients safe, including increased cleaning, capacity limits, physical distancing guides, and plexiglass barriers. However, RBC asks clients who are feeling unwell to not come into a branch.

RBC remains committed to meeting our clients' banking needs and we look forward to serving you today and in the future.