# Upcoming changes to your RBC Royal Bank Debit Card



#### Dear Valued Client,

RBC is constantly working to ensure we bring the best solutions and innovative services to our clients. As part of this work, we now have exciting news to share about upgrades to your RBC debit card.

### What will change?

In the coming months, we will replace your current RBC debit card with an **RBC Royal Bank™ Visa**‡ **Debit Card.** While the look of your card may change, there will be no change to your current fees and local transaction limits will be regularised for everyone.

Your new RBC Visa Debit Card will offer you the following enhanced benefits:

- On-the-go access to all your local currency RBC Chequing and Savings Accounts on one card, with acceptance at millions of locations globally.
- Chip and PIN security, plus the convenience of contactless payments for small purchases at participating merchants.
- Quick and secure payments at any LINX<sup>‡</sup> terminal. You can also pay for purchases at any merchant that accepts Visa in person, online or by telephone or mail order.
- Access to cash at ATMs wherever the LINX, Visa or PLUS<sup>‡</sup> symbols are displayed.
- Clients with an RBC Day to Day Savings USD account can now request a Visa Debit USD card for international transactions.

#### What happens next?

We will replace the current RBC debit cards with new RBC Visa Debit Cards in phases, starting on November 23 and through 2021. We will contact you to advise when your new RBC Visa Debit Card is ready to be picked up at an RBC branch location. Alternatively, you can view the RBC Visa Debit Card Pick-up schedule at www.rbc.com/caribbean/debit-cards, which will be updated on a monthly basis.

If you have any questions, please contact our Advice Centre at 800-1RBC (722). If you are an RBC Private Banking client, please contact your Private Banker.

#### Important to know

For your reference, the terms and conditions for this RBC Visa Debit Card can be viewed in the Debit Card Agreement with further explanation found in the Disclosure Statement and Benefits Guide at www.rbc.com/caribbean/debit-cards.

We encourage you to review these documents at your convenience prior to collection, since there are important changes when compared with your current debit card. They will also be included in your package when you collect your new RBC Visa Debit Card.

Thank you for being a valued client of RBC. We look forward to continuing to support your financial objectives now, and in the future.

## **Banking Reimagined**