

## Linked Loyalty Program Terms and Conditions

To understand how RBC® collects, uses and shares your personal information under the Program, please see the Collection and Use of Personal Information section.

### ACCEPTANCE OF TERMS

- Acknowledgement and Acceptance:** By linking your RBC® Card to a Petro-Points<sup>‡</sup> Account, you acknowledge that you have received, read, understood and agree to all of the Terms. The Terms take effect at the time you click the “I Agree” button, in the Province or Territory in which you live.
- Terms Applicable to All Participating RBC Clients:** The Terms apply to all Participating RBC Clients, including any affected authorized users, secondary business cardholders or employee cardholders. It is the responsibility of a Participating RBC Client who links an RBC Card to a Petro-Points Account to ensure that any affected authorized user, secondary business cardholder, employee cardholder or Petro-Points Account owner receives a copy of the Terms as well as any notices that affect the use of the Linked Loyalty Program.
- Most Current Terms:** Notwithstanding any other section of the Terms, the posting of the current version of the Terms at <https://www.rbcroyalbank.com/credit-cards/documentation/pdf/suncor-terms-personal.pdf> (for Personal Clients) or <https://www.rbcroyalbank.com/credit-cards/documentation/pdf/suncor-terms-business.pdf> (for Business Owners) is deemed notice to you of the Terms, where notice is required or permitted to be given hereunder. The Terms replace all prior terms and conditions with respect to the Linked Loyalty Program. The Terms are subject to change by us without notice to you.
- Terms are in Addition to Existing Agreements:** The Terms apply to the Linked Loyalty Program and are in addition to the terms and conditions of any RBC Agreements as well as the Petro-Points Terms and Conditions. If there is a conflict between (i) the Terms and (ii) the RBC Agreements or the Petro-Points Terms and Conditions, the Terms will prevail to the extent necessary to resolve the conflict.
- RBC Mobile app or RBC Online Banking Required:** You must be enrolled in the RBC Mobile app, RBC Online Banking or RBC Online Banking for Business in order to link your RBC Card to a Petro-Points Account and participate in the Linked Loyalty Program. Business Owners are unable to link through RBC Express.
- Liability for Linking Correct Petro-Points Account:** You are responsible for entering the correct Petro-Points Account number when linking your RBC Cards. Neither Royal Bank, nor Suncor, will be responsible for any linking error on your part.
- Redeem Petro-Points With Linked RBC Card:** Any Participating RBC Client is able to redeem Petro-Points using their Linked RBC Card as you would with your Petro-Points card pursuant to the Petro-Points Terms and Conditions. Please note that this means that, unlike under the Avion Rewards program, an authorized user, secondary business cardholder, or employee cardholder linked to your Petro-Points Account will be able to redeem Petro-Points. If an authorized user, secondary business cardholder, or employee cardholder is responsible to you for any amount of redeemed Petro-Points, you will need to make your own arrangements with that authorized user, secondary business cardholder, or employee cardholder. If you are linking a RBC Card to a Petro-Points Account owned by another person, you hereby represent that you have the consent of the Petro-Points Account owner to link your RBC Card.
- No Additional Cost:** Except for (i) the fees, taxes and other charges provided for in your RBC Agreements; and (ii) the purchases you make using your RBC Card, your participation in the Linked Loyalty Program is provided to you at no additional cost.

## LINKED LOYALTY PROGRAM

9. **20% More Avion points:** Only certain RBC credit cards earn Avion points. Each time you use your Linked RBC Card that earns Avion points to pay for purchases at a Petro-Canada<sup>+</sup> Location, you will earn a bonus of twenty percent (20%) more Avion points than you normally earn for every \$1 in purchases in accordance with the Avion Terms and Conditions (available at [www.avionrewards.com/terms-and-conditions](http://www.avionrewards.com/terms-and-conditions)). (Please note that RBC Rewards+™ Visa cardholders will earn this bonus on top of the existing bonus for fuel purchases.) Returns and adjustments related to your purchases will reduce or cancel the Avion points earned on such purchases. Please allow up to ninety (90) days from the date the transaction is posted on your credit card statement for the bonus points to appear in your Rewards Account.
10. **20% More Petro-Points:** Each time you use your Linked RBC Card to pay for qualifying purchases at a Petro-Canada Location, you will earn a bonus of twenty percent (20%) more Petro-Points than you normally earn, in accordance with the Petro-Points Terms and Conditions (available at <https://www.petro-canada.ca/en/personal/terms-and-conditions#petropoints>). Petro-Points are not awarded on tobacco products, vaping products, gift cards, transit tickets and taxes on non-petroleum purchases. Your Linked RBC Card acts as your Petro-Points card. You will automatically earn Petro-Points when you pay for qualifying purchases with your Linked RBC Card at Petro-Canada Locations and you do not need to swipe your Petro-Points card before you pay. Please note that you will not earn Petro-Points on any other purchases made using a Linked RBC Card.
11. **3¢ Fuel Savings:** Each time you use your Linked RBC Card to purchase any grade of gasoline or diesel, at any Petro-Canada Location, you will save three cents (\$0.03) per litre at the time of the transaction.
12. **Future Offers:** Royal Bank and Suncor may make additional or different offers as part of the Linked Loyalty Program from time to time.
13. **Changes to Linked Loyalty Program:** The Linked Loyalty Program may be changed, cancelled or withdrawn at any time without notice to you.
14. **We May Cancel Your Participation:** Either Royal Bank or Suncor may, at its discretion, cancel your participation in the Linked Loyalty Program, including if and when you are or become ineligible for the Linked Loyalty Program or if and when either of us suspects fraudulent activity.
15. **System Errors:** Royal Bank and Suncor reserve the right to make any adjustments and correct any errors pertaining to your fuel savings, Avion points or Petro-Points, at any time and for any reason, including if points have been erroneously earned or credited to your Rewards account or Petro-Points Account, or earned at an incorrect, higher earn rate. If you do not receive the fuel savings or bonus points in accordance with an offer you participated in, please notify Royal Bank or Suncor immediately, as applicable, at the contact details listed below. If you do not notify us of such error or omission within one hundred and twenty (120) days from the date of the transaction, the savings or bonus points won't be credited to you and Royal Bank and Suncor will be released from all claims that may be asserted by you in respect of such error or omission.
16. **Two Business Days to Process Requests:** We will require up to two (2) business days from the day you submit your request to link, change, or delete RBC Cards to a Petro-Points Account to process the request. Purchases made while requests are being processed may not qualify for any offer that is part of the Linked Loyalty Program. If you do not begin receiving the offer after that point, please notify us immediately at the contact details listed below. We will not be liable for any offers for which you may have been eligible before you notified Royal Bank or Suncor as applicable.
17. **Third party mobile payment systems (mobile wallet):** As a Personal Client, once you've linked your RBC Cards to your Petro-Points card, you will receive the fuel savings and bonus points when you pay with a mobile wallet supported by RBC. Please note that you are not able to redeem Petro-Points using a mobile wallet. To learn more about mobile wallets that can be used in the Linked Loyalty Program, visit: <https://www.rbcroyalbank.com/petro-canada/faq.html>.

## GENERAL

18. **You Must Link All Personal RBC Cards:** When you participate in the Linked Loyalty Program as a Personal Client, your RBC Debit Card and all of your Personal Credit Cards will be linked to the same Petro-Points Account. Any new RBC Cards that you subsequently obtain will be automatically linked to the same Petro-Points Account.
19. **Business Owner Limit on Linking Cards:** When you participate in the Linked Loyalty Program as a Business Owner, you will only be able to link up to two (2) Business Credit Cards and one RBC Debit Card to a Petro-Points Account.
20. **Avion Rewards Program and Petro-Points Program are Independent:** Royal Bank and Suncor will continue to independently operate the Avion Rewards program and Petro-Points program respectively.
21. **Suncor not an Agent of Royal Bank:** Suncor does not act on behalf of Royal Bank. Suncor is solely responsible for (i) the services and benefits offered through the Petro-Points program; (ii) the administration of such program, including how you can earn and redeem Petro-Points or fuel savings on the price of gasoline or diesel; and (iii) the Petro-Points Terms and Conditions.
22. **Royal Bank not an Agent of Suncor:** Royal Bank does not act on behalf of Suncor. Royal Bank is solely responsible for (i) the services and benefits offered through the Avion Rewards program; (ii) the administration of such program, including how you can earn and redeem Avion points; and (iii) the RBC Agreements.
23. **Contacting Royal Bank or Suncor:** You may contact Royal Bank at any time at by calling our Advice Centre at 1-800 ROYAL 1-1 (1-800-769-2511). If you have any questions related to fuel savings or Petro-Points, please contact Petro-Canada's Customer Service at 1-800-668-0220. Royal Bank will contact you using the information it has on record for you.
24. **No Avion Rewards Redemptions in Petro-Canada Channels:** Please note that Avion points cannot be used toward Petro-Points redemptions at Petro-Canada Locations, online at [www.petro-points.com](http://www.petro-points.com), in the Petro-Canada app, or through Petro-Canada's customer service.
25. **No Petro-Points Redemptions at Royal Bank:** Please note that Petro-Points cannot be used as a credit against an outstanding balance on an RBC Card.

## COLLECTION AND USE OF PERSONAL INFORMATION

26. **Privacy:** Royal Bank and Suncor, and their respective employees, agents and service providers, may collect, use and share your personal information from time to time for the purposes of enrolment and administration of your participation in the Linked Loyalty Program and provision of the benefits, services, and rewards that you earn with the Linked Loyalty Program. Personal information may include information about your RBC Debit Card number, RBC credit card number, Petro-Points account number, points balance, transaction history, or point of sale transaction information.

Royal Bank may share your information with Suncor for your enrolment in the Petro-Points loyalty program or to open a Petro-Points Account, if you do not already have one.

27. **Petro-Points Account Holder May See Transaction Information:** Please note that when your RBC Card is linked to a Petro-Points Account, the owner of the Petro-Points Account will be able to see certain transaction information such as the date, purchase amount, and location of your purchases at Petro-Canada Locations.
28. **Other Uses of Your Personal Information:** Royal Bank and Suncor may communicate with you about your participation in, or promote and provide information about the benefits, services and rewards of, the Linked Loyalty Program.

29. **Parental consent:** Where an RBC Client is younger than 14 (“minor”), you represent that you have parental authority or are the minor’s tutor (Quebec) or guardian, and you consent to the collection, use, and disclosure of the minor’s personal information as set out in this section.
30. **Your Right to Access Your Personal Information:** You may obtain access to the information we hold about you at any time and review its content and accuracy, and have it amended as appropriate; however, access may be restricted as permitted or required by law. To request access to such information, to ask questions about our privacy policies or to request that the information not be used for any or all of the purposes outlined in “Other uses of your personal information” you may do so now or at any time in the future by:
- contacting your Branch; or
  - calling us toll-free at 1-800-769-2511.
31. **Our Privacy Notices:** All collection, use and disclosure of your personal information will be in accordance with our Global Privacy Notice (available at [Privacy and Security - RBC](#)), which form part of these terms.

The Petro-Canada Privacy Policy is available at <https://www.petro-canada.ca/en/legal-privacy#privacy>.

## DEFINITIONS

32. **“Banking Account”** means a personal or business banking account in good standing that is set up to pay for goods and services at a store or merchant that has point of sale or other designated debit card terminals that accept debit card payments.
33. **“Business Credit Card”** means an RBC® Avion® Visa Infinite Business<sup>‡</sup>, RBC® Avion® Visa<sup>‡</sup> Business, RBC® Visa<sup>‡</sup> Business, RBC® Visa<sup>‡</sup> Business Gold, RBC® Visa<sup>‡</sup> CreditLine for Small Business™ or RBC® Business Cash Back Mastercard<sup>‡</sup> credit card in good standing.
34. **“Business Owner”** means a client of Royal Bank who owns a Business Credit Card or an RBC Debit Card tied to a business Banking Account.
35. **“Linked Loyalty Program”** means the joint promotions offered by Royal Bank and Suncor to Participating RBC Clients.
36. **“Linked RBC Card”** means a RBC Card linked to a Petro-Points Account.
37. **“Participating RBC Client”** or **“you”** means any (i) primary cardholder or co-applicant who links all of their Personal Credit Card(s) to a Petro-Points Account; (ii) authorized user who has their Personal Credit Card linked to a Petro-Points Account by either the primary cardholder on the same credit card account; (iii) primary business cardholder who links up to two (2) of its Business Credit Cards to a Petro-Points Account (iv) secondary business cardholder or employee cardholder who has their Business Credit Card linked to a Petro-Points Account by the primary business cardholder on the same credit card account; or (v) primary owner or joint account owner of an Banking Account who links their RBC Debit Card to a Petro-Points Account.
38. **“Personal Client”** means a client of Royal Bank who owns a Personal Credit Card or a personal Banking Account.
39. **“Personal Credit Card”** means an RBC Rewards+™ Visa<sup>‡</sup>, RBC® Visa Infinite<sup>‡</sup> Avion®, RBC® Avion® Visa Infinite Privilege<sup>‡</sup>, RBC® Visa<sup>‡</sup> Platinum Avion®, RBC® Avion® Visa Infinite Privilege<sup>‡</sup> *for Private Banking*, RBC® Visa Infinite<sup>‡</sup>, Signature® RBC Rewards® Visa<sup>‡</sup>, RBC® ION™ Visa<sup>‡</sup>, RBC® ION+™ Visa<sup>‡</sup>, RBC® Visa<sup>‡</sup> Platinum, RBC® Visa<sup>‡</sup> Cash Back, RBC® Cash Back Mastercard<sup>‡</sup>, RBC® Cash Back Preferred World Elite Mastercard<sup>‡</sup>, RBC® Visa<sup>‡</sup> Classic Low Rate Option, RBC® Visa<sup>‡</sup> Classic, RBC® Student Visa<sup>‡</sup> Classic, RBC® Visa<sup>‡</sup> Classic II Student, RBC Rewards® Visa<sup>‡</sup> Preferred, RBC® Visa<sup>‡</sup> Gold, RBC® U.S. Dollar Visa<sup>‡</sup> Gold, RBC Rewards® Visa<sup>‡</sup> Gold, RBC RateAdvantage® Visa<sup>‡</sup>, RBC® Cathay Pacific Visa<sup>‡</sup> Platinum, WestJet RBC® World Elite Mastercard<sup>‡</sup>, WestJet RBC® Mastercard<sup>‡</sup>, moi RBC® Visa<sup>‡</sup> or RBC® British Airways Visa Infinite<sup>‡</sup> credit card in good standing.

40. **“Petro-Canada Location”** means participating retail Petro-Canada branded gas stations in Canada and any Petro-Canada branded convenience stores attached to such gas stations, as determined by Suncor. For clarity, “Petro-Canada Location” excludes (i) any other business attached to, or sharing the premises with, a Petro-Canada Location, and (ii) any commercial Petro-Pass location or other card- lock fuel station.
41. **“Petro-Points Account”** means an account offered and maintained by Suncor as part of the Petro-Points loyalty program for the purpose of crediting Petro-Points.
42. **“RBC Card”** means each of RBC Debit Card, Personal Credit Card, or Business Credit Card.
43. **“RBC Agreements”** means any other agreement, besides the Terms, between you and Royal Bank that governs the use of your RBC Card or Banking Account, as amended from time to time.
44. **“RBC Debit Card”** means an RBC client card tied to a personal Banking Account or an RBC client card tied to a business Banking Account.
45. **“Royal Bank”** means Royal Bank of Canada.
46. **“Suncor”** means Suncor Energy Inc. and its affiliates.
47. **“Terms”** means the Linked Loyalty Program Terms and Conditions.
48. **“We”** or **“us”** means Royal Bank and Suncor.

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