

# Complimentary DashPass from DoorDash- RBC Royal Bank

To understand how RBC® collects, uses and shares your personal information under the Offer Terms, please see the Collection and Use of Personal Information section.

By clicking “Activate Free DashPass”, you acknowledge that you have received, read, understood and agree to all of the Complimentary DashPass Subscription offer terms and conditions (“**Offer Terms**”). The Offer Terms take effect at the time you click the “Activate Free DashPass” button, in the Province or Territory in which you live.

## **How to Receive a Complimentary DashPass for Eligible RBC Cardholders?**

To receive a complimentary DashPass subscription for \$0 delivery fees on orders of \$15 or more at eligible restaurants when you pay with your Eligible RBC Credit Card, you must subscribe to DashPass by adding an Eligible RBC Credit Card, accept the DoorDash terms and conditions, and activate your benefit by clicking “Activate Free DashPass” before June 7, 2024 (“Offer Period”). If you are an existing DashPass subscriber and have already added an Eligible RBC Credit Card to your account you must activate your benefit by clicking “Activate Free DashPass” during the Offer Period. If you have been charged for DashPass you will receive a refund to the method of original payment, in the amount of the monthly subscription fee for the month you activate your complimentary subscription. For all clients, by clicking on “Activate Free DashPass” you agree to the DoorDash terms and conditions which can be found at [here](#)

Eligible RBC Credit cardholders include primary cardholders, co-applicants, authorized users, primary business cardholders and secondary business cardholders on an Eligible RBC Credit Card account.

The DashPass monthly subscription fee will be waived (“**Complimentary DashPass Subscription**”) and you will receive either a 3 month or 12 month Complimentary DashPass Subscription based on the Eligible RBC Credit Card you use to subscribe to DashPass.

DashPass subscriptions purchased through third parties, including third-party payment accounts, or online or mobile digital wallets (like Apply Pay and Google Pay) are not eligible for the Complimentary DashPass Subscription.

### 12 Month Complimentary Subscription:

As an RBC Avion Visa Platinum, RBC Avion Visa Infinite , RBC Avion Visa Infinite Privilege, RBC Avion Visa Infinite Privilege for Private Banking, WestJet RBC World Elite Mastercard, RBC Rewards Visa Preferred, RBC Cash Back Preferred World Elite Mastercard, RBC British Airways Visa Infinite,

RBC Avion Visa Business, RBC Avion Visa Infinite Business cardholder, you are eligible for a Complimentary DashPass Subscription for 12 months from the date you subscribe to receive the Complimentary DashPass Subscription. You will be auto-enrolled into full-price membership at the then-current rate after the end of the 12 month Complimentary DashPass Subscription. Your RBC credit card account must be open and not in default to maintain the benefits of DashPass.

### 3 Month Complimentary DashPass Subscription:

As an RBC Rewards+™ Visa†, Signature® RBC Rewards® Visa†, RBC® Visa† Platinum, RBC® Visa† Cash Back, RBC® Cash Back Mastercard†, RBC® Visa† Classic Low Rate Option, RBC® Visa† Classic, RBC® Student Visa† Classic, RBC® Visa† Classic II Student, RBC® Visa† Gold, RBC® U.S. Dollar Visa† Gold, RBC Rewards Visa† Gold, RBC RateAdvantage® Visa†, WestJet RBC® Mastercard†, RBC® Visa† Business, RBC® Visa† Business Gold, RBC® Visa† CreditLine for Small Business™, or RBC® Business Cash Back Mastercard† cardholder you are eligible for a Complimentary DashPass Subscription for 3 months from the date you subscribed to the Complimentary DashPass Subscription. You will be auto-enrolled into full-price membership at the then-current rate after the end of the 3 month Complimentary DashPass Subscription. Your Eligible RBC Credit Card account must be open and not in default to maintain the benefits of DashPass.

Your Eligible RBC Credit Card may only be used with one DoorDash account to receive a Complimentary DashPass Subscription. Once you have received a Complimentary DashPass Subscription you cannot use the same eligible RBC Credit Card to obtain a Complimentary DashPass Subscription with another DoorDash account.

You are only eligible for one 12 month Complimentary DashPass Subscription and one 3 month Complimentary DashPass Subscription during the Offer Period. The Complimentary DashPass Subscription commences on the date you subscribe to receive the Complimentary DashPass Subscription. For example, if you subscribe to a 12 month Complimentary DashPass Subscription on the last day of your second month of a 3 month Complimentary DashPass Subscription you will receive a total of 14 months of Complimentary DashPass Subscription.

In order to validate your credit card as an Eligible RBC Credit Card, Royal Bank may need to administer a \$0.50 charge to validate your card enrollment. This charge will be reversed in 3 to 5 days once your account has been validated.

### **How to Receive the DashPass Benefits?**

Benefits of DashPass from DoorDash include \$0 delivery fees and reduced service fees on orders from DashPass eligible restaurants that meet the minimum order requirement (“**DashPass Benefits**”). Additional fees on orders may apply. For complete DoorDash Terms and Conditions click [here](#). Current price of the DashPass subscription is \$9.99 CDN per month for all consumers in

Canada. DashPass orders may be subject to delivery driver and geographic availability. Subscription must be activated with a Canadian address.

Once you have enrolled to receive a Complimentary DashPass Subscription, you must use an Eligible RBC Credit Card to pay for your DoorDash order to receive the DashPass Benefits. If you unsubscribe from DashPass, use a non-RBC Credit Card or non-Eligible RBC Credit Card for your DoorDash purchase you will no longer be eligible for the DashPass Benefits.

Royal Bank does not act on behalf of DoorDash. DoorDash not Royal Bank is responsible for (i) services and products provided through DoorDash; (ii) DashPass, including the DashPass Benefits, the administration of DashPass and (iii) the DoorDash terms and conditions.

DoorDash does not act on behalf of Royal Bank. Royal Bank is solely responsible for (i) the services and benefits offered through Royal Bank and (ii) the RBC Agreements.

### **How to Cancel my DashPass Subscription?**

You can cancel your DashPass subscription at any time using the DoorDash app or website. Eligible RBC Credit cardholders who enroll and receive a Complimentary DashPass Subscription will be automatically enrolled in a paid DashPass subscription at the end of the benefit period. Billing for the DashPass benefit will commence the next calendar day after expiry date of your Complimentary DashPass Subscription. To avoid being charged for the next subscription period, you must cancel your DashPass subscription by 11:59pm PST the calendar day before the next-scheduled subscription renewal date (e.g. if renewal date is January 10, you must cancel by 11:59:59pm PT on January 9). After canceling, your DashPass Benefits will be valid through the end of the current billing period. Please click [here](#) for full DashPass Terms and Conditions.

If you re-enroll during the Offer Period using the Eligible Credit Card used to activate the Complimentary DashPass Subscription, the length of your Complimentary DashPass Subscription will still commence from the original date of enrolment, and end 3 months or 12 months after the initial enrolment date, depending on which benefit your enrolled card is eligible for.

### **Changes to the Complimentary DashPass Subscription for Eligible RBC Credit Cardholders**

The Offer Terms may be changed, cancelled or withdrawn at any time without notice to you. Either Royal Bank or DoorDash may, at its discretion, cancel your Complimentary DashPass Subscription, including if and when you are or become ineligible for the Complimentary DashPass Subscription or if and when either of us suspects fraudulent activity.

Notwithstanding any other section of the Offer Terms, the posting of the current version of the Offer Terms (<https://www.rbcroyalbank.com/credit-cards/documentation/pdf/full-doordash-tcs-en.pdf>) is deemed notice to you of the Offer Terms, where notice is required or permitted to be given hereunder. The Offer Terms replace all prior terms and conditions with respect to the Complimentary DashPass Subscription offer.

These Offer Terms are in addition to the terms and conditions of any RBC Agreements as well as the DoorDash terms and conditions. If there is a conflict between (i) the Offer Terms and (ii) the RBC Agreements or the DoorDash Terms and Conditions, these Offer Terms will prevail to the extent necessary to resolve the conflict.

## **System Errors**

You will receive the Complimentary DashPass Subscription immediately upon activating. Should you experience any issues with your Complimentary DashPass subscription, please visit DoorDash Support [here](#). A client must notify DoorDash of any errors within 30 days of the issue occurring.

Royal Bank is not responsible for any offers missed during the period when an error occurs.

## **Collection and Use of Personal Information section**

Royal Bank and DoorDash, and their respective employees, agents and service providers, may administration of Complimentary DashPass Subscription and provision of the benefits, services that you earn with the Complimentary DashPass Subscription. Personal information may include information about the first 6 digits of your RBC Credit Card number, the last 4 digits of your RBC Credit Card number, credit card expiry date and postal code.

**Other Uses of Your Personal Information:** Royal Bank and DoorDash may communicate with you about your participation in, or promote and provide information about the benefits, services and rewards of, the Royal Bank and DoorDash.

**Parental consent:** Where an RBC Client is younger than 14 (“minor”), you represent that you have parental authority or are the minor’s tutor (Quebec) or guardian, and you consent to the collection, use, and disclosure of the minor’s personal information as set out in this section.

**Your Right to Access Your Personal Information:** You may obtain access to the information we hold about you at any time and review its content and accuracy, and have it amended as appropriate; however, access may be restricted as permitted or required by law. To request access to such information, to ask questions about our privacy policies or to request that the information not be used for any or all of the purposes outlined in “Other uses of your personal information” you may do so now or at any time in the future by:

- contacting your Branch; or
- calling us toll-free at 1-800-769-2511.

**Our Privacy Notices:** All collection, use and disclosure of your personal information will be in accordance with our Global Privacy Notice (available at [Privacy and Security - RBC](#)), which form part of these terms.

The DoorDash DashPass Privacy Policy is available [here](#).

## **Contact Royal Bank or DoorDash**

You may contact Royal Bank of Canada at any time by calling our Advice Centre at 1-800-769-2512. If you have any questions related to DoorDash or DashPass, please contact 1-855-973-1040. Royal Bank of Canada and DoorDash Technologies Canada Inc. will contact you using the

information on record for you.