

RBC Commercial Cards Key Contacts

Please carefully read the list of our *service support* options below



Type of Inquiries	Contact Details	Hours of Operation
<p align="center">Program Administrator Support <i>(Administrators only)</i></p>	<p>Phone number: 1-877-334-9938 Website: Commercial Cards Service Centre - RBC Royal Bank</p> <p>Day to Day Servicing: Select Option 1 Email: rbccommercialcards@rbc.com</p> <p>Nextlogic Navigational Support: Select Option 2 Email: rbccommercialcards@rbc.com</p> <p>Virtual Card Navigational Support: Select Option 3 Email: rbcvpa@rbc.com</p>	<p align="center">Mon-Fri 8:30 a.m. to 7:30 p.m. EST</p>
<p>Cardholder Support <i>(Account & Payable inquiries)</i></p>	<p>Phone number: 1-888-ROYAL-34 (1-888-769-2534) Website: Commercial Cards Service Centre - RBC Royal Bank</p>	<p align="center">24-hr support, 7 days a week</p>
<p>Card Activation and Replacement</p>	<p>Phone number: 1-888-ROYAL-75 (1-888-769-2575)</p>	<p align="center">24-hr support, 7 days a week</p>
<p>Report lost / Stolen Cards</p>	<p>Phone number: 1-888-ROYAL-34 (1-888-769-2534): Select Option 3</p>	<p align="center">24-hr support, 7 days a week</p>
<p>Avion Rewards Travel <i>(Company Points Owners/Designates for RBC Rewards)</i></p>	<p>Phone number: 1-888-773-7057 Website: avionrewards.com</p>	<p align="center">Mon-Fri 7 a.m. to Midnight Weekends 7 a.m. to 9 p.m.</p>
<p>Insurance Inquiries</p>	<p>Phone number: 1-888-ROYAL-34 (1-888-769-2534): Select Option 6 Website: Credit Card Documentation - RBC Royal Bank</p>	<p align="center">Mon-Fri 8 a.m. to 10 p.m. EST Weekends & Stat Holidays 9 a.m. to 5 p.m.</p>
<p>International Calling <i>(Outside of Canada and U.S.)</i></p>	<p>Phone number: 1-705-522-7437</p>	<p align="center">24-hr support, 7 days a week</p>
<p>Travel Emergency Insurance Coverage Support</p>	<p>Phone number: 1-800-533-2778</p>	<p align="center">24-hr support, 7 days a week</p>