RBC NEXTLOGIC® - VIEWING TRANSACTIONS



Two Types of Transactions in NextLogic – Authorized and Posted Transactions

What are authorized transactions?

Any transaction made with your RBC Commercial Credit Card is authorized before being posted. Authorized transactions are transactions that still need to be settled by a retailer or service provider. The transaction amount is held against your available credit while we wait for the merchant to send us confirmation of the transaction.

What are posted transactions?

Posted transactions refer to completed transactions that have been settled by a retailer or service provide. These transactions will subsequently appear on your statement with the post date.

Viewing Authorized Authorizations

This feature is helpful when you need to see authorized transactions before they are posted.

1. Access Card Management

- Click Administration > Overview > Card Management
- **Tip:** Hover over **Card Management** and click *pin icon* is to create a shortcut on the home page
- 2. On Card Management Summary screen, click Open
- 3. Click the Details button beside the card you want to view > Authorization Summary
- 4. To view details of an authorized transaction or investigate why a transaction was declined, click **Details** beside that transaction. The **Authorization Details** panel will appear.
 - Tip: Confirm the Decline Reason and reference the <u>Common Decline Codes within RBC NextLogic</u> document on the Commercial Card Service Centre (<u>rbc.com/corporatecardservices</u>) for details

+	Authorization Summary					Authorization Details	,
	Cardholder Name	Card Number	Declined	Credit Limit 1	0.000		
	New Test	486584*****	0422 1	Available Cro Current Balan	N/A 0.00	Account	^
Ø	Data From 22/01/2019	Date To 05/02/2019	fffil Report			Authorization Date: 2019-02-04	
						Authorization Time: 13:56:59410	
	Funot				4 Results Total	Merchant Category Code: 8	
	E-point					Authorization Amount: 10.00	
						Decline Reason Code: 0134	
	Transaction Liate	Transaction Time	Disposition of Request	Type of Request	Transaction Amount	Auth Response Desc Text: D	
	04/02/2019	13.59.36490	[Phone was]	0	30.00	Card Expiration Date: 2022-01-02	
	04/02/2019	13:59:02010	Approved	0	50.00	Acquiring Country Code: CANADA	
	04/02/2019	13:58:16490	Approved	0	30.00	Merchant Name And Location: -11	
	04/02/2019	13:56:59410	Decined	0	10.00	Currency Code: CAD	
						Source Authorization: TSY	
						Available Money Before Auth: 12000.00	
						Primary Decline Referral Desc: CARD ACTIVATION	
						Authorization Code: 000000	
						Cash Available ALAuth: 10000.00	
						Bad Pin Attempts: 0	
						Limit 10000.00	
						Balance AF Auth: 1950.00	

Viewing Posted Authorizations

- 1. Log into RBC NextLogic and access Visa IntelliLink Spend Management
- 2. In the Transactions section on the Visa IntelliLink Spend Management home page, click ^{II} View full transaction summary
- 3. The Transaction Search Company pop-up window will appear > select the statement period or date range > Search Note: The default displays a summary of transactions by account. To obtain a detailed list of transactions at the corporate customer account level, click the radio button beside Transaction list (see lower left corner of pop-up window)