

Scheduling your medical phone interview for Business Loan Insurance Plan



Thank you for applying for Business Loan Insurance Plan. When you applied, you may have answered yes to a health question(s) or are applying for an amount that will provide a total coverage of more than \$300,000. If this is the case, your application requires further assessment by the insurer, Sun Life Assurance Company of Canada.

To make this as quick and easy as possible, a qualified medical underwriter from Sun Life will be contacting you by phone to ask a few simple questions about your health. This medical phone interview will take approximately 10 minutes.

There are three ways you can set up your medical interview:

- You can wait for a representative of Sun Life to call you in approximately four to five business days to complete or schedule a medical interview.
- You can call Sun Life at 1-866-332-0521 to complete or schedule your medical interview.

- You can email Sun Life at creditorteam@sunlife.com to schedule a medical interview. If you choose this option, please enter “Schedule my medical interview” in the subject line.

Once your medical interview has been completed, Sun Life will let you know their underwriting decision in writing.

Business Loan Insurance Plan is underwritten by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies.

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