## Introducing your Commercial Client Contact Services team



Your Commercial Client Contact Services team is ready to help you. Meet the experienced commercial banking specialists on our team and learn about the services we can provide you and your business. You can count on us to be fast and reliable, as we are solely dedicated to responding to your banking needs.

	<b>Shaleen Prasad</b> Commercial Service Advisor	During her 30-year career with RBC, Shaleen has provided expertise and knowledgeable advice to personal and business clients. Her passion for client loyalty has earned her a reputation for delivering superior service to our clients. Shaleen is looking forward to getting to know you and exploring opportunities specifically tailored to your business.
	<b>Wanda Wong</b> Commercial Service Advisor	During her time at RBC, Wanda has demonstrated a strong work ethic and ability to always put her clients' business needs first. She is known for her excellent customer service and communication skills. A dedicated service professional, Wanda is committed to making it easy to do business with RBC and finding the solutions that clients really need. Wanda can also support clients in Cantonese and Mandarin.
Photo unavailable due to pandemic. Photo will be provided at a later date.	<b>Bonnie Zheng</b> Commercial Service Advisor	Bonnie Zheng is looking forward to bringing her 21 years working experience at RBC to you and your business. Her solid knowledge and skills enable her to provide superior service and advice to commercial clients' all day-to-day needs. Providing prompt, accurate solutions is always her priority. Bonnie can also support clients in Mandarin.
	<b>Sherry Harris</b> Commercial Service Advisor	Sherry has been at RBC for over 30 years, spending the majority of her time in Commercial Banking. She is dedicated to providing exceptional customer service and has the knowledge and experience to handle your day-to-day banking needs in a timely manner.
Photo unavailable due to pandemic. Photo will be provided at a later date.	<b>Chrissy Malley</b> Commercial Service Advisor	Chrissy has experience serving clients in both personal and business banking. She looks forward to utilizing her 3 years' experience with RBC to provide exceptional customer service and support to our business banking clients. Chrissy looks forward to assisting you with your day-to-day banking needs.

## Your team's contact details:

Hours of operation: Monday to Friday, 8:30 a.m. to 5 p.m. (Pacific Time) Toll-free number: 1-877-620-5151 (press 2 to select Service Team 2) Email: serviceteambc2@rbc.com