# Royal Online Gold is upgrading to RBC Digital Banking



#### **Experience RBC Digital Banking today!**

As part of our commitment to provide you with improved services and enhanced solutions, we are pleased to announce that Royal Online Gold (ROLG) will be upgraded to our leading-edge RBC Digital Banking platform, effective **September 6, 2019.** 

Our RBC Digital Banking platform and mobile app *RBC Caribbean* offer you a wider range of transactions and other services with enhanced security features, while also being easier to use. This means you will be able to access more RBC banking services which look great on any device and is accessible anytime, anywhere on any device 24 hours a day, 7 days a week.

#### How does this affect your existing ROLG account?

Starting September 6, 2019, your ROLG sign-in credentials will be disabled.

## What are the enhanced features of RBC Digital Banking?

All the features and information available in ROLG are included in RBC Digital Banking, plus many more. This includes enhanced security to manage access and control of business and corporate accounts; download transaction history in multiple file formats; view eStatements, send money internationally with Wire Transfers, Send to Local Banks for a reduced fee, and many more.

### What are the next steps?

We encourage you to start using the RBC Digital Banking platform right away. Already signed up? There's nothing else you need to do, you can continue to use RBC Digital Banking for all of your banking needs. If not, please contact your Relationship Manager to enrol or visit <u>caribbean.rbcroyalbank.com</u> to learn more. See for yourself how easy and convenient it is. Explore the site and remember to download our app 'RBC Caribbean' available for iOS and Android devices. If you have questions, please visit a branch, contact your Relationship Manager or visit our Contact us page and call the number listed for your market.