RBC Toll free service when in North America

Q1: What is the new toll-free number for North American clients?
A: The dedicated toll-free number is **1-844-517-0068**. This line is available 24/7 for clients calling from the U.S. or Canada.

Q2: Who is eligible to use this toll-free number?
A: This service is designed for RBC clients with **North American phone numbers** (U.S. or Canada). If you're calling from the Caribbean, please use your local RBC contact number or visit our website for regional support options.

Q3: Are there any charges for using this number?
A: Calls to **1-844-517-0068** are toll-free for North American callers. However, standard carrier charges may apply if calling from outside the U.S. or Canada.

Q4: What services can I access through this number?
A: You can receive support for:
- Account inquiries (balances, transactions)
- General banking questions
- Digital Banking support

Q5: What if I'm calling from the Caribbean?
A: Clients will continue to use their local phone numbers for each market You can visit our RBC website for more information at www.rbc.com/caribbean.

Q6: Is this number available 24/7?
A: Yes, **1-844-517-0068** operates 24 hours a day, 7 days a week, to assist North American clients at any time.

Q7: How do I provide feedback about this service?
A: After your call, you may receive a brief survey. Alternatively, you can share your feedback via email at www.rbc.com/caribbean or through your local branch.