

News Release



For immediate publication

RBC Announces Updates to Branch Operating Hours

PORT OF SPAIN, January 31, 2025 — RBC Royal Bank (Trinidad & Tobago) Limited ('RBC') announced today adjustments to its branch hours of operation. This change aligns with client and consumer changing needs and preferences, ensuring a consistent client experience while enhancing the workplace for its employees.

Effective Monday, March 3, 2025, the new hours of operation for all RBC branches in Trinidad & Tobago will be adjusted to the following:

Branches

Days of Business	Hours of Business
Monday – Friday	8:00 a.m. – 3:00 p.m.

Financial Solutions Centre (Pt. Lisas)

Days of Business	Hours of Business
Monday – Friday	10:00 a.m. – 5:00 p.m.

Mall Hours

Days of Business	Hours of Business
Monday – Friday	10:00 a.m. – 5:00 p.m.

More and more, clients and consumers prefer the convenience of self-serve options for their everyday financial transactions and are turning to digital banking and ATM services, while leveraging personalized, in-branch support for more complex financial advice, like buying a home or car, investing for retirement, or saving for their children's education.

RBC continues to focus on enhancing its channels, technology and talent. The bank has made significant investments in its self-serve channels and has made progress in the digital environment, making branch visits for clients quicker, easier, and more efficient, enhancing the client experience. RBC's multiple distribution channels ensure clients can meet with the bank anytime, anywhere and at their own convenience, supporting their needs and financial goals, based on their choice and flexibility.

RBC also expects these changes will improve the work environment for its employees, allowing them to serve clients with dedicated and focused attention, contributing to employee engagement and providing the best client experience.

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About RBC in the Caribbean

With more than 115 years of dedicated service to the region, RBC has a presence in 10 countries and territories, with 38 branches and over 2,800+ employees serving more than half a million clients. As one of the Caribbean's leading diversified financial services companies, RBC provides personal and

commercial banking, wealth management, corporate and investment banking, insurance and trust and asset management services to a wide range of clients, including individuals, small businesses, general commercial entities, regional and multi-national corporations and governments. For more information, please visit rbc.com/caribbean.

About RBC

Royal Bank of Canada is a global financial institution with a purpose-driven, principles-led approach to delivering leading performance. Our success comes from the 98,000+ employees who leverage their imaginations and insights to bring our vision, values and strategy to life so we can help our clients thrive and communities prosper. As Canada's biggest bank and one of the largest in the world, based on market capitalization, we have a diversified business model with a focus on innovation and providing exceptional experiences to our more than 18 million clients in Canada, the U.S. and 27 other countries. Learn more at rbc.com.

We are proud to support a broad range of community initiatives through donations, community investments and employee volunteer activities. See how at [powering ideas to help shape a stronger Caribbean](#).

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