

# News Release



FOR IMMEDIATE RELEASE

## RBC celebrates valued client relationships

**BRIDGETOWN, June 19, 2025** — RBC Royal Bank recently hosted a client appreciation event to celebrate the valued relationships it has built over the years. Held at the Apes Hill Golf Club in St James, clients and industry leaders had an opportunity to network and meet with regional and local RBC leaders.

During the event, Managing Director Shimon McIntosh delivered remarks highlighting the Bank's commitment to financial excellence and community engagement. Citing some successes, McIntosh spoke about the Bank's involvement in implementing real time payments, the addition of biometrics to its online banking mobile app to enhance security and convenience for clients, as well as VISA alerts for both credit and debit cards.

Also speaking at the event was Chris Duggan, Senior Vice President and Head Caribbean Banking and CEO RBC Financial, who spoke on the importance of fostering strong partnerships for long-term success. Duggan, who is based in Nassau, The Bahamas, joined the bank last year with responsibilities for carrying out the Bank's strategic direction and manage the overall business strategy and vision across the Caribbean region. He has a career spanning more than two decades in the financial industry across both the United States and the Caribbean.

Guests at the event were delighted to learn more of the Bank's commitment to Caribbean youth when it was announced that RBC Royal Bank in collaboration with Capital Markets would be proudly donating a generous amount to Empire Cricket Club Youth Academy, which has produced many West Indies players and birthed many Barbados National cricketers and West Indies cricketers. The \$40,000 commitment will open doors for investment in infrastructure and facility enhancements to cultivate a fertile ground where the next generation of young cricketing talent can blossom.

RBC remains dedicated to fostering meaningful relationships and continuing its tradition of excellence, both in financial services and community initiatives.

The Managing Director reiterated the Bank's commitment to Barbados and serving the country and thanked clients for their continued support and trust.

"As we look ahead," said McIntosh, "I am excited for what we will accomplish together. I am confident that with your trust and partnership we will continue to lead, serve with purpose and create a lasting impact."

Networking followed the formal proceedings while guests were entertained by the sounds of sweet steel from David Hutchinson of PanGroove Entertainment Inc.

Also in attendance were other Caribbean Banking leaders including Regional Vice President, Personal & Private Banking, LaSonya Missick, and Regional Vice President, Commercial Banking and Specialized Businesses, Joe Olivier.

#### PHOTO CAPTIONS



Shimon McIntosh, Managing Director and Vice President, Commercial Banking, Barbados



Chris Duggan, Head of Caribbean Banking, RBC



RBC's Regional Vice President, Commercial Banking & Specialized Businesses, Joe Olivier, interacts with clients.



All smiles. From left to right: Anthony Pickering, Director, Hotel Food Supplies Barbados; Chiryl Newman, Owner of Changers Restaurant; LaSonya Missick, Regional Vice President, Personal & Private Banking; Monique Hinds, Managing Director, The Medical Emergency Centre In; Monique Crawford, Area Vice President, Credit Structuring and Client Support; Suzette Mcshine, Vice President, Corporate Banking.



Managing Director Shimon McIntosh (right) shares a lighthearted moment with Governor of the Central Bank of Barbados, Dr. Kevin Greenidge.



Ian Gibson, CFO, Cave Shepherd & Co Limited and Alison Browne-Ellis, CEO of Cave Shepherd & Co Limited



Clients listen on to speeches during RBC's client event held at Apes Hill Golf Club in St James.

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### **About RBC in the Caribbean**

With 115 years of dedicated service to the region, RBC has a presence in 10 countries and territories, with 38 branches and over 2,800+ employees serving more than half a million clients. As one of the Caribbean's leading diversified financial services companies, RBC provides personal and commercial banking, wealth management, corporate and investment banking, insurance and trust and asset management services to a wide range of clients, including individuals, small businesses, general commercial entities, regional and multi-national corporations and governments. For more information, please visit [rbc.com/caribbean](http://rbc.com/caribbean).

We are proud to support a broad range of community initiatives through donations, community investments and employee volunteer activities. See how at [powering ideas to help shape a stronger Caribbean](#).

### **About RBC**

Royal Bank of Canada is a global financial institution with a purpose-driven, principles-led approach to delivering leading performance. Our success comes from the 97,000+ employees who leverage their imaginations and insights to bring our vision, values and strategy to life so we can help our clients thrive

and communities prosper. As Canada's biggest bank and one of the largest in the world, based on market capitalization, we have a diversified business model with a focus on innovation and providing exceptional experiences to our more than 19 million clients in Canada, the U.S. and 27 other countries. Learn more at [rbc.com](https://www.rbc.com).

We are proud to support a broad range of community initiatives through donations, community investments and employee volunteer activities. See how at [rbc.com/peopleandplanet](https://www.rbc.com/peopleandplanet).

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