

How to use *Interac* e-Transfer in the RBC Mobile app



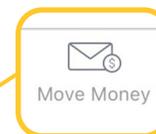
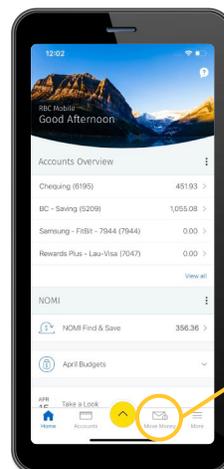
Welcome to our step-by-step guide on how to send a money transfer using the *Interac* e-Transfer[‡] service with the RBC[®] Mobile app. We appreciate that you are taking advantage of the many easy and convenient ways you can bank with us, without having to go into a branch.

What you need before you begin

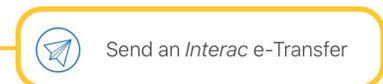
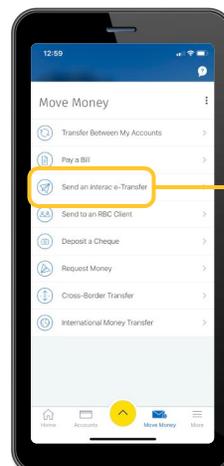
Make sure you've already downloaded the RBC Mobile app and are signed in.



- 1 From the home screen, tap on "Move Money".

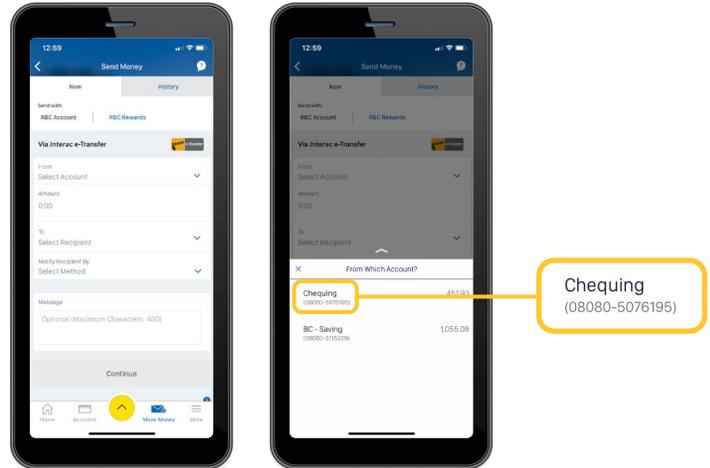


- 2 On the Move Money screen, tap on "Send an *Interac* e-Transfer".



3 Once you are on the Send Money screen, tap on the arrow to the right of “Select Account” and a list of your accounts will appear.

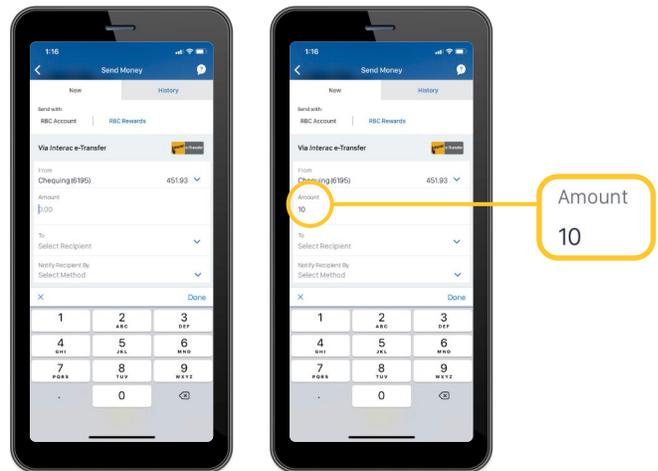
Tap on the one you want to send the money from.



4 Tap on “Amount” and a numeric keypad will appear.

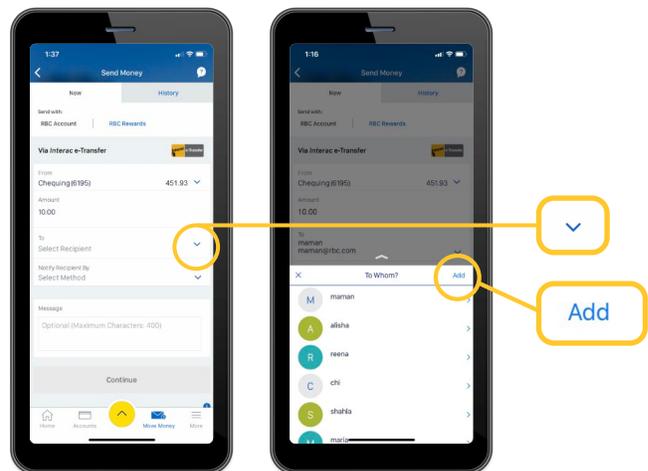
Enter the exact amount you want to transfer.

When you’re done, tap “Done” in the top right corner.



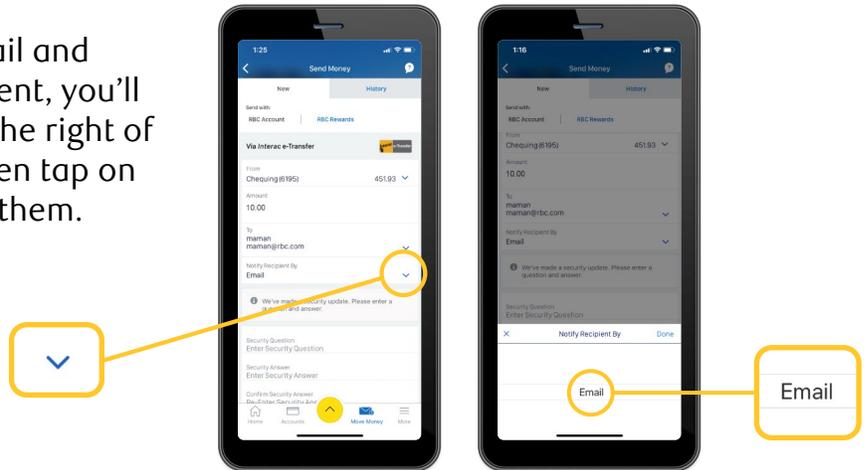
5 Tap on “Select Recipient”.

If you’ve never sent an e-transfer to the recipient before, you’ll need to tap on “Add” to enter the recipient’s contact information.



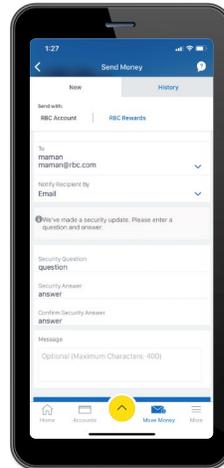
Every time you send an e-transfer to someone, they’ll be added to a quick-access list like the one you see here. Just tap on the arrow to the right of the person’s name.

6 Once you've entered the email and phone number of your recipient, you'll need to tap on the arrow to the right of "Notify Recipient By" and then tap on your preferred way to notify them.

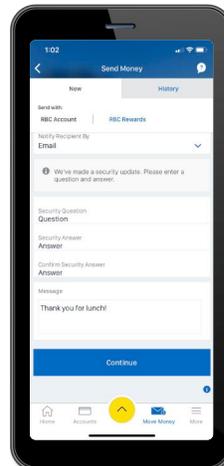


7 If the recipient has **not** enabled auto-deposit, you'll need to set up a security question.

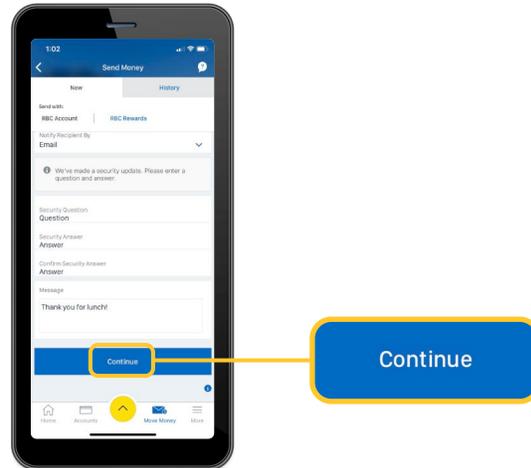
Simply follow the instructions on your phone.



8 You have the **option** to include a message with your e-transfer. Tap in the "Message" area and a keypad will appear. When finished, tap "Done" in the top right corner of the keypad.



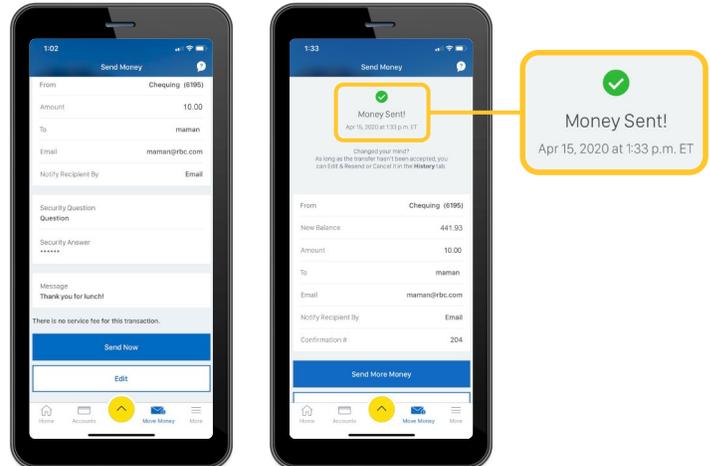
9 Review all the details of your *Interac* e-Transfer transaction and tap on “Continue”.



10 If you need to change anything, tap on “Edit” and make your changes.

If it all looks good, tap on “Send Now”.

A confirmation screen will appear and a record of your e-transfer will be available on the “History” tab of the “Send Money” section.



For more tutorials on completing banking transactions, visit rbc.com/howto.

